



DXN HOLDINGS BHD.

Registration No.: 199501033918 (363120-V)

WHISTLEBLOWING POLICY

VERSION	: 2.0
APPROVED BY	: BOARD OF DIRECTORS
APPROVAL DATE	: 28 APRIL 2025
EFFECTIVE DATE	: 28 APRIL 2025
AUTHOR	: COMPLIANCE UNIT

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REVISION HISTORY

Revision Code	Revision Description	Effective Date
1.0	Original document released.	28 June 2022
2.0	<p>1. Change of format.</p> <p>2. Revised content for:</p> <p>Section 6.3: Reporting channel for the Whistleblowing Committee Chairman's improper conduct, from the Chairman of the Board to the Chief Executive Officer.</p> <p>Section 8.2: The whistleblowing process flow outlined in the Service Level Agreement (SLA), according to the Whistleblowing Standard Operating Procedure (SOP).</p>	28 April 2025

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1. DEFINITIONS

For the purpose of this Policy, the following definitions and interpretations shall apply in this Policy:

No.	Definition	Description
1.	Associates	<p>An external party with whom the Group has established, or plans to establish some form of business relationship. This includes vendor, suppliers, contractors, sub-contractors, consultants, agents, outsourcing providers, representatives and other intermediaries who are performing work or services for or on behalf of the Group.</p> <p>Associate (in relation to a person) is defined in the MACC Act to mean the following:</p> <ol style="list-style-type: none"> a. any person who is a nominee or an employee of such person; b. any person who manages the affairs of such person; c. any organization of which such person, or any nominee of his, is a partner, or a person in charge or in control of, or has a controlling interest in, its business or affairs; d. any corporation within the meaning of the Companies Act 2016 [Act 777], of which such person, or any nominee of his, is a director or is in charge or in control of its business or affairs, or in which such person, alone or together with any nominee of his, has or have a controlling interest, or shares to the total value of not less than thirty per centum of the total issued capital of the corporation; or e. the trustee of any trust, where: <ol style="list-style-type: none"> i. the trust has been created by such person; or ii. the total value of the assets contributed by such person to the trust at any time, whether before or after the creation of the trust, amounts, at any time, to not less than twenty per centum of the total value of the assets of the trust.

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		Notwithstanding the above definitions, DXN distributors are independent distributors and the relationship between DXN and its independent distributors shall in no way fall within above definition of Associates.
2.	ABCC	Anti-Bribery and Corruption Committee, responsible for overseeing Anti-bribery measures and ensuring compliance across departments.
3.	Board	Board of Directors of DXN.
4.	CU	Compliance Unit.
5.	CEO	Chief Executive Officer of DXN where the CEO is not member of the Board.
6.	Company or DXN	DXN Holdings Bhd.
7.	Directors	Directors of DXN including independent and non-independent directors and executive and non-executive directors.
8.	Employees	All individuals directly employed by DXN whether on permanent, contractual or temporary basis.
9.	Group or DXN Group	DXN and subsidiaries, collectively.
10.	Improper Conduct	Improper Conduct is generally described as any conduct by an Employee which if proved constitutes a criminal offence or any conduct that constitutes a wrongdoing or malpractice and may include any breach of ethics for examples but not limited to such acts include forgery, theft, any form of corruption (including accepting and giving bribes), unauthorized disclosure of the Company's confidential information, abuse of power for personal gain and violation of human rights (to be read together with Human Right Policy).
11.	Investigation Officer	An individual appointed to conduct a fact-finding investigation on the improper conduct.
12.	KSM	Key Senior Management of DXN. A person, who in the opinion of DXN, is one who generally holds highest level of management responsibility and decision-making authority within the Group and must include a person who is primarily responsible for the

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		business operations of the Company’s core business and principal subsidiaries. Essentially, KSM is a member of the C-Suite or persons as identified as KSM.
13.	Third Parties	Any individuals or organization that an associate may come into contact with during engagement with DXN and includes actual and potential clients, customers, suppliers, vendors, business contacts, agents, advisors, government and public bodies including their advisors, representative and officials.
14.	Whistleblower	Whistleblower is a person who come forward in good faith with information on actual or potential improper conduct.
15.	Whistleblowing Channels	Refers to the communication Channels (delivery through emails and hard copies) set up for the purpose of receiving disclosure of an improper conduct. Disclosure of an improper conduct shall be made to the relevant designated person through the communication channels defined under this Policy.
16.	WBC	Whistleblowing Committee is responsible for overseeing and managing the whistleblowing process within an organization, ensuring that ethical issues and illegal activities are properly addressed.

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2. INTRODUCTION

- 2.1 DXN Group is committed to conducting our business with the highest possible standards of ethical, moral and legal business conduct and practices in all aspects of its business.
- 2.2 The Company encourage its Directors, Employees, Associates, Third Parties and members of the public (Whistleblower or Stakeholders) to disclose any improper conduct (as defined in Section 3 below), which has come to their knowledge.
- 2.3 This Whistleblowing Policy aims to encourage the reporting of improper conducts in good faith, with the confidence that the person filing the report, to the extent possible, would be protected from reprisal, victimization, harassment or subsequent discrimination.

3. PURPOSE

- 3.1 The objective of this Policy is to provide a formal and confidential channel to enable all Stakeholders of the Group to report serious concerns of any improper conduct (defined in Section 4 below) involving the Group's resources in good faith.

4. SCOPE

- 4.1 This Policy applies to the Group's Directors, Employees, Associates, Third Parties and members of public.
- 4.2 For the purposes of this Policy, improper conduct shall be known as any conduct which if proved, constitute a disciplinary offence or a criminal offence, which may include but not limited to the following:
 - a. An offence or a breach of any legislated law or this Policy;
 - b. Unauthorized use of DXN Group's funds;
 - c. Fraud and corruption;
 - d. Abuse of power and position for personal gain or causes detriment to the organization; or

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- e. Deliberately withholding information or unauthorized sharing of information to detriment of DXN Group.

5. ROLES AND RESPONSIBILITIES

- 5.1 The CU has overall responsibility for this Policy and shall oversee the implementation of this Policy.
- 5.2 The CU has delegated day to day responsibility for the administration and implementation of the Policy to the Head of CU.

6. REPORTING OF IMPROPER CONDUCT

- 6.1 A disclosure of improper conduct may be made by the Stakeholder, based on his reasonable belief, that any person has engaged, is engaging or is preparing to engage in an improper conduct provided that such disclosure is not specifically prohibited by any written law.
- 6.2 Disclosure of an improper conduct shall be made to the designated person through any of the following Whistleblowing Channels:
- To Compliance Unit by completing the Whistleblowing Form (Appendix A) and email to integrity@dxn2u.com
 - Whistleblowing e-Channel: dxn2u.com/whistleblowing/
 - Letters in sealed envelope with the Whistleblowing Form (Appendix A) and be addressed to:

Chairman of the WBC
DXN Holdings Bhd.
No.113, Jalan BGS2, Bandar Stargate,
Lebuhraya Sultanah Bahiyah,
05400, Alor Setar Kedah.

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- 6.3 For any improper conduct involving the Chairman of WBC, the report should be escalated to the following address, along with the completed Whistleblowing Form (Appendix A) provided by CU, which is available on DXN’s official website:

DXN Chief Executive Officer
DXN Holdings Bhd.
No.113, Jalan BGS2, Bandar Stargate,
Lebuhraya Sultanah Bahiyah,
05400, Alor Setar Kedah.

- 6.4 The Whistleblowing Channels will be managed by the ABCC Chairman who will also assume the responsibility for fact-finding investigation on the improper conduct report where appropriate.

The ABCC Chairman shall have the right to call for any information, documents, and to examine any employee as it may deem appropriate for the purpose of conducting its investigation.

- 6.5 In order to facilitate an investigation into the alleged improper conduct, where possible and applicable, the following information should be included when making a disclosure:

- a. Brief description of the improper conduct;
- b. Date and location of the incident;
- c. Names of individuals involved and/or witnesses;
- d. Supporting evidence and/or documents; and
- e. Any other details deemed to be useful.

- 6.6 All reporting of improper conduct received via the Whistleblowing Channels, investigation findings (where applicable) and recommendations shall be reported to the Chairman of the Whistleblowing on a bi-annually basis, or more frequently where necessary.

- 6.7 For an improper conduct report where an investigation is not conducted, a summary of such report including the reasons for not conducting an investigation shall be reported to the CU for information and further deliberation and action if required.

- 6.8 The decision of the ABCC chairman, made with the prior concurrence of the Company, regarding reports of improper conduct shall be final. All discussions between the ABCC Chairman and the Company regarding any whistleblower allegations must be strictly documented by CU.

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- 6.9 Based on investigation conducted, in the event the improper conduct report relates to a breach of any legislated law, such report, investigation findings and recommendations shall be forwarded to the ABCC to ensure that appropriate action is taken against those who breach the laws.

7. ANONYMOUS REPORTING

- 7.1 The Group also receives information from anonymous persons. However, it is advisable to include the name and contact details of the complainant as it will help us to act promptly and effectively on the information provided. Furthermore, by providing the name and contact details such as e-mail or contact number, the Whistleblower will be able to check on the status of the information provided through the Whistleblowing Channels.
- 7.2 Reports lodged anonymously are much less credible but will nevertheless, be considered at the discretion of the ABCC Chairman. In exercising this discretion, the factors to be taken into account include the following:
- a. The seriousness of the issues raised in the report;
 - b. The credibility of the report; and
 - c. The likelihood of confirming the allegation from attributable sources.
- 7.3 The whistleblower has the right to remain anonymous when making the report. However, decision to make anonymous report are not encouraged as it might be difficult to ascertain the facts and follow-up on the improper conduct reported for investigation purpose.

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8. MEASURES TO BE TAKEN UPON REPORT

- 8.1 Chairman of the WBC shall promptly start a fact-finding investigation relating to the details of a report.
- 8.2 If a Whistleblower submits a named report, they will be notified of the outcome of the fact-finding investigation upon receipt of the report, as outlined in the Whistleblowing Process Flow:

No.	Type of Cases	Service Level Agreement (SLA)
1.	Grievances	To be forwarded to GHR within 6 working days
2.	No criminal offense	20 working days
3.	Criminal offense cases	25 working days

9. COOPERATION IN INVESTIGATION

- 9.1 Any person who has been asked by Chairman of the WBC to cooperate in an investigation must cooperate in the fact-finding investigation as Paragraph 8 above.
- 9.2 A person who cooperates in the investigation may be offered protection under the Witness Protection Act 2009.

10. PROTECTION

- 10.1 Whistleblowers are protected under the MACC Act 2009 as well as the Whistleblower Protection Act 2010.
- 10.2 Whistleblower who has witnessed a corruption activity will be considered as a witness and may be offered with protection under the Witness Protection Act 2009.
- 10.3 If a Whistleblower files a named report, Chairman of WBC shall not disclose to any person any information that identifies that Whistleblower without the Whistleblower's consent.

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- 10.4 The following protection will be provided to a whistleblower who makes a disclosure of improper conduct to the Company in good faith:
- a. Protection of confidential information to the extent reasonably practicable. However, anonymity cannot be respected if the identity of the whistleblower is required by law to be disclosed; and
 - b. Protection against any adverse and detrimental actions for whistleblower who made such report allegations of improper conduct in good faith.
- 10.5 In making a report, the whistleblower must exercise due care and proper judgement to ensure the accuracy of the report lodge and information given.
- 10.6 The whistleblower who lodges the report in good faith will be protected to the extent reasonably practicable, even if the report made proved to be incorrect or unsubstantiated.

11. EXCLUSION FROM PROTECTION

- 11.1 The revocation of whistleblower protection can be made if the ABCC Chairman, with prior concurrence with the Company, is of the opinion the below conditions are met, namely:
- a. The whistleblower himself has participated in the improper conduct disclosed;
 - b. The whistleblower willfully made, in his disclosure of improper conduct, a material statement which he knew or believed to be false or did not believe to be true;
 - c. The disclosure of improper conduct is frivolous or vexatious;
 - d. The disclosure of improper conduct principally involves questioning the merits of government policy, including policy of a public body;
 - e. The disclosure on improper conduct is made solely or substantially with the motive of avoiding dismissal or other disciplinary action; or
 - f. The whistleblower, in the course of making the disclosure or providing further information, commits an offence under the Whistleblower Protection Act 2010.
- 11.2 In the event any Employee is discovered or found out to make a mala-fide report, disciplinary action may be taken against such Employee.
- 11.3 If an Associate makes a mala-fide report, the Group will not hesitate to lodge a police report and/or to take other necessary actions deemed appropriate which may include cessation of business relationship, review or termination of agreement with the said Associate.

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12. FREQUENCY OF REVIEW

- 12.1 The adequacy and relevance of this Policy shall be reviewed by CU from time to time or when necessary to recommend the proposed changes to the ABCC and the Board.
- 12.2 The Policy will be presented to the ABCC for endorsement and recommendations and subsequently to the Board for approval.

End of Document

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**APPENDIX A
PRIVATE AND CONFIDENTIAL**

**DXN GROUP
HR038V2
WHISTLEBLOWING FORM**

Please complete the form:

No.	Details	Content
1.	Date and Time of Report:	
2.	Details of Alleged Person	
	2.1 Name of person alleged:	
	2.2 Company of person alleged:	
3.	Details of incident	
	3.1 Incident date and time:	
	3.2 Location of incident:	
	3.3 Individuals involved:	

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	3.4 Details of allegation:	
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	<p>3.5 Mode of transaction and reason leading to the transaction.</p> <p>Note:</p> <p><i>Please state the supporting documents, evidence, or witnesses to substantiate your disclosure (if any) to facilitate investigation. Please attach the relevant documents to this form. (Use additional sheets if necessary).</i></p>	
4.	Details of Reporting Party	
	<p>Note:</p> <p><i>We will not document information concerning your name if you wish to remain anonymous; however, if you do not want to be anonymous, please provide your name, phone number and email.</i></p>	
	Name:	
	Contact number:	
	Email address:	
	Company:	